



Service Delivery Standards

MAJOR METROS

Step:	Estimate:
Screen Order & Contact Borrower	2 hours
Date of Appointment	2 days
Appraiser Report Completion	5 days*
InHouse Review & Investor Delivery	4 hours**
Total	8 Days
Underwriting Stipulations	2 Days

RURAL AREAS

Step:	Estimate:
Screen Order & Contact Borrower	2 hours
Date of Appointment	4 days
Appraiser Report Completion	6 days*
InHouse Review & Investor Delivery	4 hours**
Total	11 days
Underwriting Stipulations	2-4 days

* Wintrust appraisers turn time

** Unless review indicates further corrections/clarifications are deemed necessary from appraiser